

## **RETURNS INFORMATION**

It's important to us that you really love your purchase! If your order doesn't work for you, we want to make it right. Please read through our Returns Policy below, then follow the instructions to get your return started.

### **US Returns Policy**

The following applies to domestic orders only:

#### **Eligibility Window**

Returns received within thirty (30) days of purchase are eligible for refund. We do not accept exchanges at this time.

#### **Eligible Items**

All items are eligible for return except as noted below:

- \*Final Sale items
- \*Items that have been damaged or worn
- \*Earrings
- \*Free gifts or promotional items
- \*Items received after the eligibility window
- \*Shipping charges

#### **Packaging Requirements**

Items must be returned with original packaging intact and all labels attached/affixed, otherwise they are non-refundable.

#### **Ready to Return? Here's how:**

1. Navigate to My Account and log in.
2. Click on Orders to view your recent orders.
3. Once you've found your order select the item(s) you wish to return and indicate the reason for your return, then submit.
4. Place your item(s) and the order invoice into a sealed shipping package. You can access a copy of your invoice under My Account.
5. Mail your package to the address below. When you have a tracking number, please update your return. It'll expedite the return process!

5576A Norbeck Rd #118  
Rockville MD 20853

**Refunds and Processing**

Refunds are processed within 5-10 business days after we receive your return in good condition. Original shipping charges are non-refundable.